

Quality Policy

earthconnect Pty Ltd is one of the leading Engineer, Procure and Construct (EPC) providers of solar and energy solutions to the Commercial, Industrial and Large-scale sectors of the renewable energy market.

Our fundamental goal is to provide our customers with “Best in Class” Solar Energy solutions to both provide assurity against increasing energy prices whilst reducing their dependence on conventional coal fired power generation and reducing their own carbon footprint.

We achieve this by the development, implementation, maintenance, and continuous improvement of a business wide Quality Management System which meets the requirements of ISO 9001:2015.

Key to earthconnect achieving this goal is a strong focus on customer satisfaction. With ongoing close consultation with our customers and providing clear visibility of processes, we can deliver on our promises of excellent system performance, outstanding system safety & reliability, and an overall high level of customer satisfaction.

Our Strategic Direction is to be regarded as the leading provider of best-in-class, small scale Solar Farms, East of The Great Dividing Range - NSW. Our Strategic Direction is bolstered by these core values.

- **Customer focus.** Provide our customers with “best in class” solar energy solutions.
- **Leadership.** Promote a culture to at-all-times maintain the safety and welfare of our workers.
- **Engagement of People.** Encourage creativity, empowering our workers to identify areas for improvement. Provide a safe & nurturing working environment for all workers. Provide equal opportunities for all workers.
- **Process approach.** Strive to meet our Objectives and Targets. Recognise that we must at-all-times act responsibly and respect the environment.
- **Improvement.** Be mindful of continuous improvement and how we do things. Many little improvements can result in seeing major positive change.
- **Evidence based decision making.** Drive continual improvement and innovation based upon efficient business processes, well-defined measurements, best practices, and customer surveys.
- **Relationship management.** At all times endeavour to build a mutually profitable relationship with our customers ensuring their long-term success, through the understanding of their needs.

Signed by: Adam James
CEO & Co-Founder



Signature

30.09.21

Dated